

BOOKING FORM & CONDITIONS



shown on the confirmation invoice sent to you. If the booking is not accepted the deposit will be refunded. Alterations or cancellations by a customer of an accepted booking will be subject to the provision of paragraph 4 of these conditions. In special circumstances we may not exercise our right to hold the deposit forfeit.

will inform you as soon as is reasonably possible if there is time before your departure. A major change is one that we make to your holiday arrangements before departure, including change of time of departure or return by more than twelve hours, or offering accommodation of a lower category. You then have the choice of either:

These conditions are construed in accordance with English Law and are subject to the sole jurisdiction of the Courts of England and Wales.

For your financial protection and peace of mind UK LTG is fully bonded with financial failure and tour operators liability Insurance

1. MAKING A BOOKING & PAYMENTS

When you make your booking you must complete a booking form accepting on behalf of yourself and all of your party accepting the terms of the booking conditions and pay a deposit of £100 per person. If a booking is made within 10 weeks of departure the full amount of the tour must be sent with the completed form. Travel insurance is not included in the price and you may wish to take out your own Travel Insurance to cover the duration of the tour.

A contract will exist only when we issue our confirmation invoice. The balance of the amount is payable 10 weeks before the specified departure date. The booking is not accepted until the date

2. OUR RESPONSIBILITY TO YOU

Every effort will be made to operate all tours as advertised, but the Company reserves the right at its discretion to modify or cancel any accommodation or arrangement. It is unlikely that we will have to make any changes to your tour, but we do plan the arrangements many months, or years in advance. Sometimes we may need to make changes, which we reserve the right to do at any time. We cannot guarantee that every part of the itinerary advertised in the brochure will be followed or that the duration of each visit along the route will be as advised. UKLTG reserves the right to decide whether to omit any such visits or parts of the itinerary, where to include additional visits, whether to deviate from the advertised itinerary without notice. Provided such decision is reasonably taken, UKLTG shall be under no obligation or liability to the Client. Most changes are very minor, but where they are significant, we will inform you when you book, or, if you have already booked, as soon as is reasonably possible if there is time before your departure. If a major change becomes necessary, we

- a) accepting the changed arrangements as notified to you.
- b) purchasing another available tour from us
- c) cancelling your tour.

If in these particular circumstances, you cancel, all money paid to us will be refunded to you. We also reserve the right in any circumstances to cancel your tour and in this event we will return to you all money you have paid us or will offer you an alternative available tour to purchase of comparable standard.

Please note that we are not liable for any consequential financial loss or incidental expenditure other than the tour price stated in the confirmation invoice.

3. CHANGES TO YOUR TOUR

If terrorist activities either threatened or actual, industrial action either threatened or actual, civil unrest, or any other event outside the control of the Company either delays or extends the tour or compels a change in the tour arrangements, the Company cannot accept liability for any resulting loss, damage or expense and any refund will be subject to the deduction of reasonable expenses.

4. CANCELLATION & CHARGES

If you do not pay the balance of the tour

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CUT HERE & SEND THE COMPLETED BOOKING FORM TO LTG

Please return your completed form together with a cheque for the deposit to:

UKLTG LTD., 5 Brampton Court, Station Road, Brough, HU15 1DZ, England

Tel: 01482 662721

Email: ukltg@media33.co.uk

PASSENGER DETAILS

Surname	First Name	Title	Nationality	Date of birth

ACCOMMODATION

Please mark (x) appropriate box

Share of Twin Room	<input type="checkbox"/>	Twin Room	<input type="checkbox"/>
Double Room	<input type="checkbox"/>	Single Room	<input type="checkbox"/>

TOUR DETAILS

Tour name
Departure Date
Departure Point
Tour Leader

BOOKING FORM & CONDITIONS

price at the prescribed time, the Company reserves the right to cancel the booking. In this event or if you cancel after the booking is accepted, the deposit will be forfeited. Any cancellation by you of a definite reservation must be notified to us in writing and will take effect on the day this is received by us.

If cancellation occurs 60 days or less before the departure, the following cancellation charges will be payable by you:

PERIOD	CHARGE
Over 60 days	Deposit
59 to 29 days	30%
28 to 15 days	45%
Less than 15 days	100%

Once the tour has commenced, no refund will be made.

NOTE: If the reason for cancellation is covered under the terms of your insurance policy, you will be able to reclaim these charges, less excesses and insurance premiums.

5. OPERATIONAL NUMBERS

Unless specified otherwise the minimum number of persons required for most tours to take place is 15 persons. If this is not achieved, we reserve the right to continue to operate (with Driver/Guide), or to cancel the tour no later than 4 weeks prior to departure in which case all monies paid to us for the tour will be refunded.

6. CONDITIONS OF CARRIAGE

Any coach trip scheduled or otherwise forming part of the arrangements will be subject to the Conditions of Carriage of that coach company. Some of these will limit or even exclude liability.

7. LOSS OR DAMAGE TO LUGGAGE

The Company is only liable for loss of or damage to baggage caused directly by its negligence. Valuable items are at all times at the customer's risk and should be insured accordingly.

8. DISSATISFACTION

In the event of any dissatisfaction with the accommodation or any other service provided by the Company the matter must be reported immediately to either your Tour Leader, Guide, local representative or agent so that action can be taken to remedy the problem. Unless the Company is given such notice it can accept no responsibility. The Company expressly disclaims any liability for loss, damage or inconvenience arising out of the act or failure or neglect of any third party including (but not limited to) the coach company.

9. TOUR PRICING

The Company reserves the right to levy a surcharge in the event of any material variation in such costs and rates such as transportation costs and fuel; dues, taxes or fees. Even in such cases, we will absorb an amount equivalent to 2% of the tour price (excluding insurance

premiums, government taxes, and any fuel surcharges and amendment charges). Only amounts in excess of this 2% will be surcharged. If this means paying more than 10% on the tour price you will be entitled to cancel the tour with a full refund of all money paid. Should you decide to cancel because of this, you must do so within 14 days from the issue date printed on the invoice, which includes the surcharge. Since we have to absorb increased costs equivalent to 2% of the tour price, there will be no reduction in the price of the tour in the event of a favourable variation in costs or exchange rates. Prices will not be increased within 20 days of departure.

10. ROOM SHARING ARRANGEMENTS

All prices are quoted on the basis of two persons to a room. Single room accommodation is limited and may not always be available. If you are travelling alone but wish to share, we shall endeavour to find a suitable travelling companion but if this is not possible we will allocate you a single room and charge you only half the applicable single room supplement stated in the brochure. In this instance, a separate invoice will be issued 14 days before departure.

13. TRAVEL INSURANCE

Travel Insurance is not included and we advise all our clients to take out adequate travel insurance.

PLEASE COMPLETE BOTH SIDES OF THIS FORM IN BLOCK CAPITALS THROUGHOUT

CUT HERE & SEND THE COMPLETED BOOKING FORM TO UKLTG

NAME & ADDRESS	
Full name	
Address	
Town	Post Code
Day Tel	Eve Tel
Email:	

DEPOSIT	
Deposit	<input type="text"/> @ £100 per person = £ <input type="text"/>
Total sum enclosed	= £ <input type="text"/>

Special Requirements

I have read and understand the terms and booking conditions applicable to this tour and I accept them on my behalf and on the behalf of all other persons named on this booking form. At the time of making this booking no circumstances are known which are likely to lead to the cancellation or the curtailment of the pilgrimage or any person and none of the insured persons will travel against any medical advice. I would like all correspondence to be sent to my address.

Signature	Date

For official use	
INV	RKS
RCD	INS